



POLICY

L A S H E S

A 50% deposit will be taken upon booking your eyelash appointment. The remainder will be due on the day of your appointment.

ALL appointments booked are NON transferable and NON refundable. Do not bring anyone else to your appointment (including children and pets).

Please arrive no more than 10 minutes late to your appointment. Otherwise your appointment will be cancelled and you will be charged the full amount for the time wasted.

Please make sure you wait outside until you have received a message from me.

If you are bringing cash please bring the correct amount. Otherwise, there is a card machine available.

Please arrive with clean lashes, this will allow me the maximum time to apply as many lashes as possible. No mascara or make up. If you do arrive with either you will be charged for a lash bath.

Failure to cancel appointment 24 hours prior to appointment the FULL cost of appointment will be deducted.

Infills must have 50% of your lashes intact otherwise you will be charged a fullset.

Please ask any questions at least 2 days before your appointment. If they are sent after 2 days prior, you may not get a response as I will not be able to use my phone to answer questions whilst I am with other clients.

If you do not show up to your appointment you will be charged for the full amount.

3 strike rule - means if you do not show up 3 times, cancel with no notice 3 times you will be removed from making future bookings at eye for detail.

I do not infill other eyelash technicians work. Please book a removal and fullset.

We do not offer any refunds, if there are any issues with your lash extensions please let us know within 48 hours of having your lashes done. We are happy to have you back and look over them and discuss what can be done further.



POLICY

C O U R S E S

£100 deposit is required to secure your space on the course.

A second payment is due 1 month before the course date.

The remainder of the course is due on the day, before you begin.
This can be paid in either cash or card. No payments are refundable.

If you wish to reschedule your course date. This must be completed before your second payment is made. So before 1 months notice.
You must attend the course by yourself please no plus ones.

You must complete ALL online theory before you attend your face to face course date. Failure to do so will mean you have to re pay and wait for a new course date.

You must complete classic lash extensions before russian lash extensions.

You must be 16 or over to take an eyelash course.

Failure to meet the beauty guide standards on the date of course you will be offered 1 hour free 1:1 time. After this you will be expected to pay per hour.

You will be set case studies and will have 6 months from the date of course to submit and pass these.

Attendance certificate from eye for detail is confirmation that you attended the face to face course. This is not a qualification and cannot be used for insurance.

Once you have completed your case studies you will receive the beauty and guilds certificate which enables you to gain insurance and means you are qualified.